

2020 Snapshot	Pre-COVID (January – Mid March)	COVID shutdown (March 13 – May 24)	Stage 1 & 2 Reopening (May – July)	Stage 3 Reopening (August 5 – present)
Programming	<ul style="list-style-type: none"> • New Year’s Eve Black & White Fundraising Gala • Mardi Gras Event in partnership with Arnprior Food Bank • Monthly Open Mics • Music School concert • Weekly Chess, Scrabble & Knitting Clubs • 561 attendance for Babies, Toddlers, Preschoolers, After School, Indigenous, LEGO and Bilingual Story times programs • Family Literacy Event • 49 Class Visits / outreach • Partner with Men’s Shed - Little Lending Libraries 	<ul style="list-style-type: none"> • Stock and maintain Little Lending Libraries • Planning for Summer Reading Club (modifying APL’s award winning Book Bundle Program) and organizing a kick-off event in partnership with Valley Heritage Radio 	<ul style="list-style-type: none"> • Hire Summer Grant students to help implement Summer Reading Club (books, crafts and activities) • 200+ children register for the Club (40% from M/B) • Virtual programs to connect kids with staff • “Blind Date Book Bundles” for adults • Stock and maintain Little Lending Libraries 	<ul style="list-style-type: none"> • Summer Reading Club: 96 of the 200 participants reach the goal of at least 6 Book Bundles and receive prize pack sponsored by Scharf Family Charitable Trust. • Juvenile Book Bundle Program modified to support home learning and classrooms in September • Resources being provided to daycares, elementary and High School classrooms • Virtual technology training introduced by end of September. • Smile Button project / fundraiser for teachers and community agencies
Services	<ul style="list-style-type: none"> ▪ Circulation ▪ Homebound ▪ Outreach ▪ Community Group Bookings ▪ Interlibrary Loans ▪ Tech training ▪ Computer / WiFi Access 	<p>2 F/T Staff work remotely to:</p> <ul style="list-style-type: none"> ▪ Rebuild Virtual Library website portal ▪ Boost external WiFi access ▪ Circulation management ▪ Add new databases ▪ Issue 203 eAccess cards ▪ Technology support for 372 specific requests 	<ul style="list-style-type: none"> ▪ Curbside Services (material circulation & printing) 50+ pickups/day ▪ Resumption of Interlibrary Loans ▪ Homebound Services ▪ Set up new protocols for material quarantine ▪ WiFi access boosted again 	<ul style="list-style-type: none"> ▪ In-library visits by appointment For browsing, computer access, copier, printing, book sales etc. (average 30 / day) ▪ Continuation of Curbside Services – average 30 / day ▪ WiFi access expanded
Administration	<ul style="list-style-type: none"> ○ 47 hours/week public access (Monday – Saturday) ○ 274 meeting room bookings ○ Plans underway for 125th anniversary celebrations 	<ul style="list-style-type: none"> ○ P/T staff laid off ○ Collaboration with SOLS for new protocols and guidelines ○ Prepare for reopening 	<ul style="list-style-type: none"> ○ Gradual re-introduction of P/T staff ○ Implementation of new safety precautions ○ New policies & procedures 	<ul style="list-style-type: none"> ○ 35 hours/week public access ○ Setup software systems for appointments and contact tracing ○ Purchase of <i>Curby</i> & implementation of new mobile service model

